

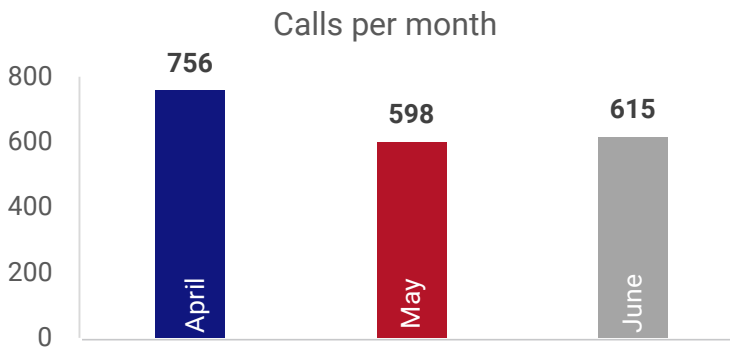
2nd Quarter Report 2020



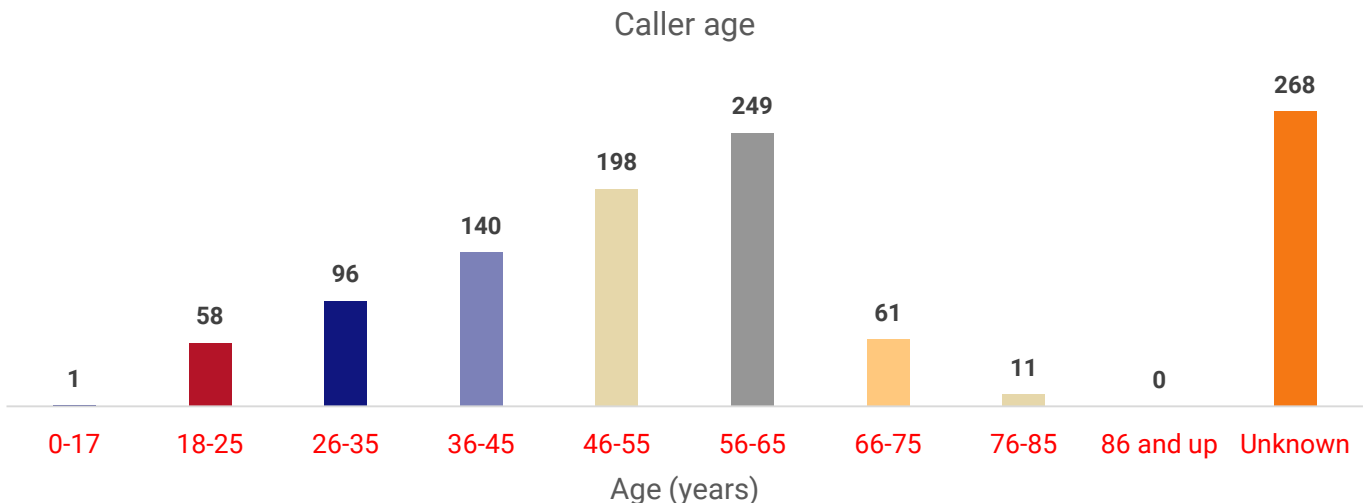
United Way
of Racine County



Since 2009, United Way of Racine County has partnered with IMPACT 2-1-1 to provide resource and referral services to residents of Racine County. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory makes it easy for residents to get connected to local information, agencies and assistance. United Way of Racine County is proud to support this critical service for Racine County residents. The report contains information on the services IMPACT 2-1-1 provided to Racine County callers this quarter.



- ### Top 5 service requests by sub-categories
1. Food pantries
 2. Rent payment assistance
 3. Disease/disability information
 4. COVID-19 diagnostic tests
 5. Community shelters

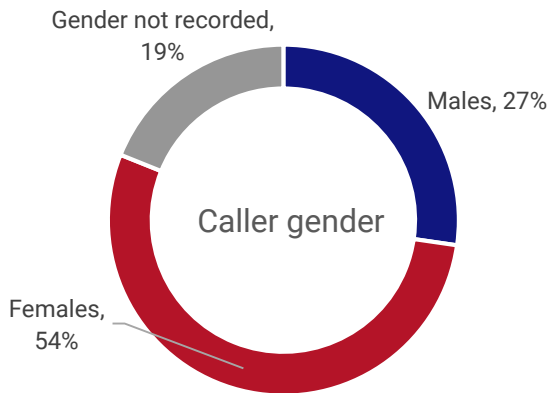
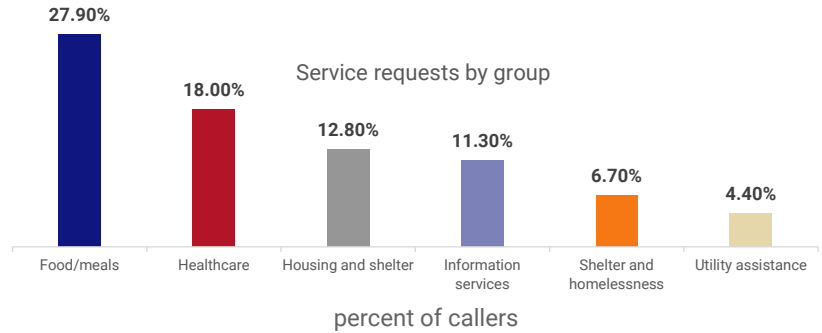


2.1.1

APRIL - JUNE 2020

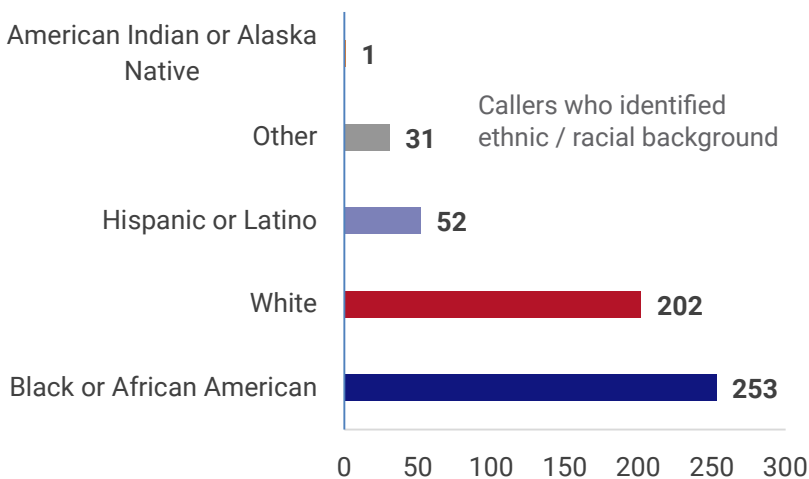
Get Connected. Get Help.™

1,969
callers



RANK BY MUNICIPALITY

Rank	Municipality	# Calls
1	Racine	1,584
2	Mount Pleasant	150
3	Burlington	79
4	Waterford	35
5	Sturtevant	34
6	Elmwood Park	19
7	Union Grove	19
8	Caledonia	14
9	Franksville	11
10	Kansasville	10



Simply dial 2-1-1 to access family, health, and social service resources.

- Toll-free 1-866-211-3380
- Search online at impactinc.org
- Text your ZIP Code to 898-211