

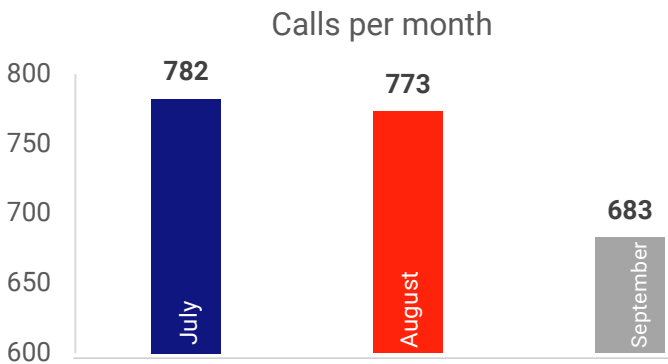
3rd Quarter Report 2018



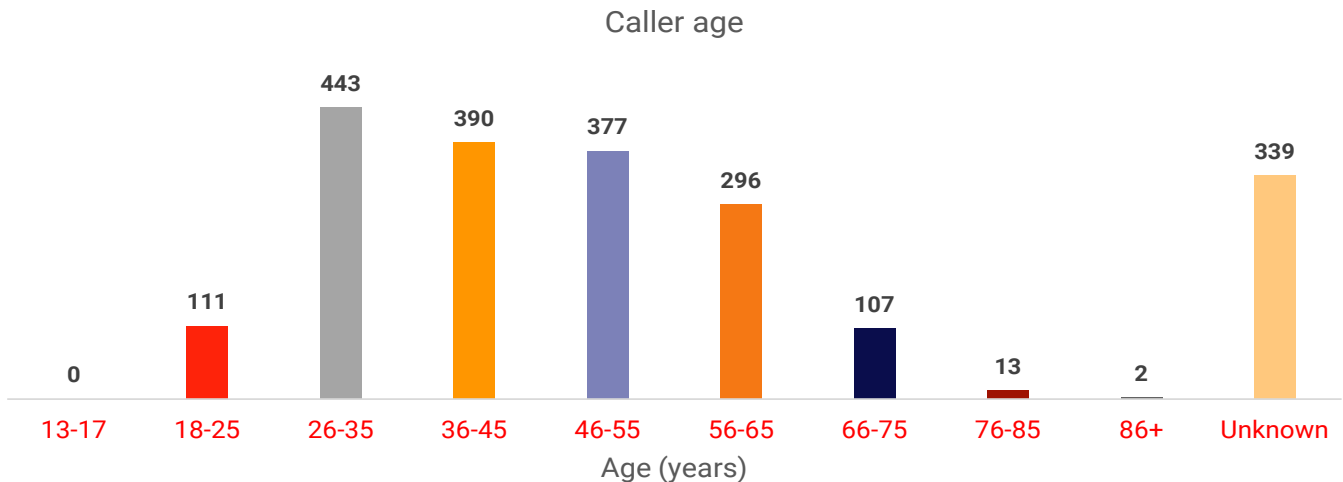
United Way
of Racine County



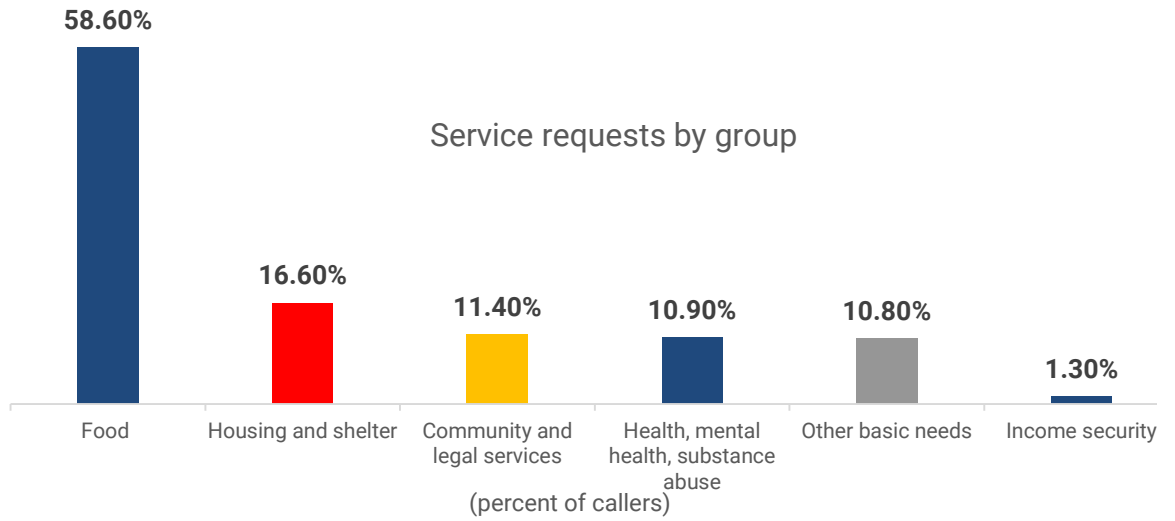
Since 2009, United Way of Racine County has partnered with IMPACT 2-1-1 to provide resource and referral services to residents of Racine County. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory makes it easy for residents to get connected to local information, agencies and assistance. United Way of Racine County is proud to support this critical service for Racine County residents. The report contains information on the services IMPACT 2-1-1 provided to Racine County callers this quarter.



- Top 5 service requests by sub-categories**
1. Food pantries
 2. Rent payment assistance
 3. Electric service payment assistance
 4. Community shelters
 5. Soup kitchens

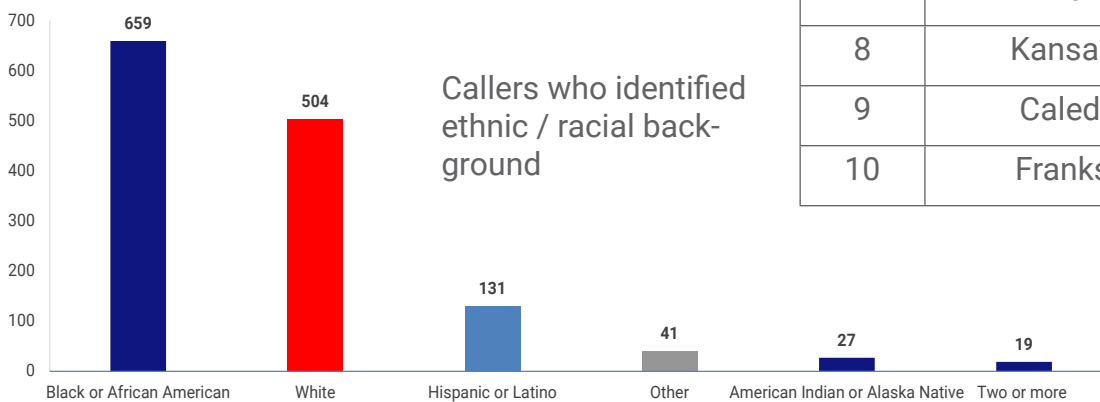


2,238 callers



RANK BY MUNICIPALITY

| Rank | Municipality | # Calls |
|------|--------------|---------|
| 1 | Racine | 1,960 |
| 2 | Mt. Pleasant | 89 |
| 3 | Burlington | 38 |
| 4 | Waterford | 31 |
| 5 | Sturtevant | 15 |
| 6 | Union Grove | 14 |
| 7 | Wind Point | 8 |
| 8 | Kansasville | 8 |
| 9 | Caledonia | 7 |
| 10 | Franksville | 4 |



Simply dial 2-1-1 to access family, health, and social service resources.

- Toll-free 1-866-211-3380
- Search online at impactinc.org
- Text your ZIP Code to 898-211