

# 4<sup>th</sup> Quarter Report 2018

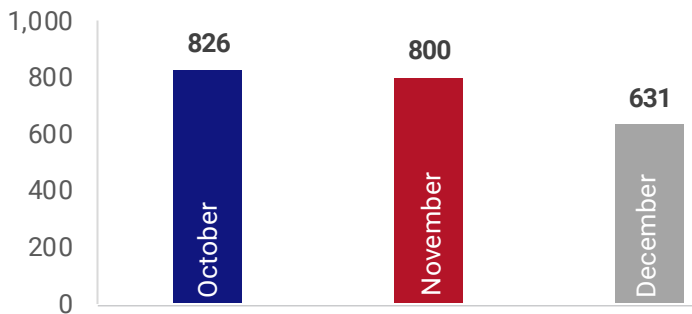


United Way  
of Racine County



Since 2009, United Way of Racine County has partnered with IMPACT 2-1-1 to provide resource and referral services to residents of Racine County. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory makes it easy for residents to get connected to local information, agencies and assistance. United Way of Racine County is proud to support this critical service for Racine County residents. The report contains information on the services IMPACT 2-1-1 provided to Racine County callers this quarter.

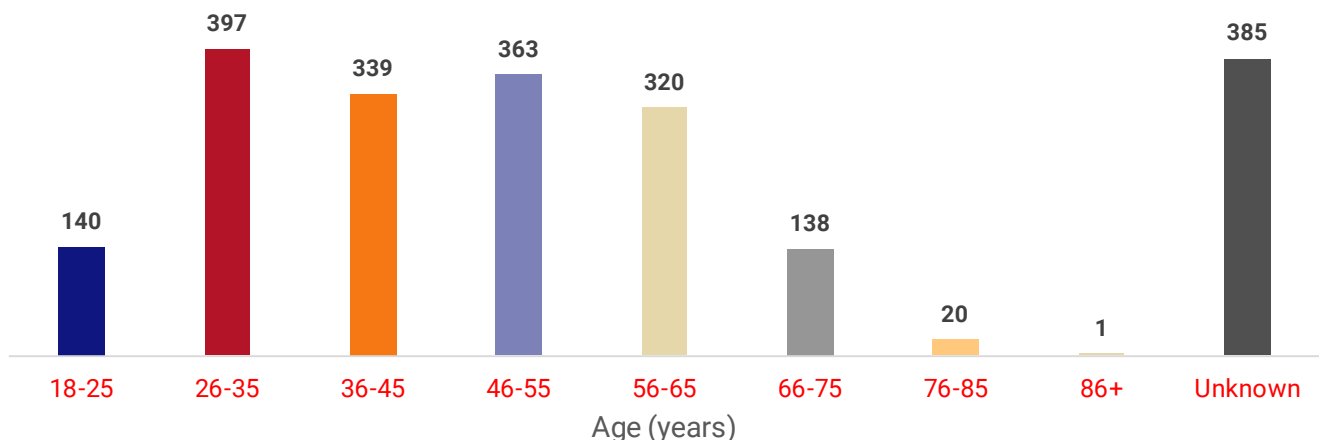
Calls per month



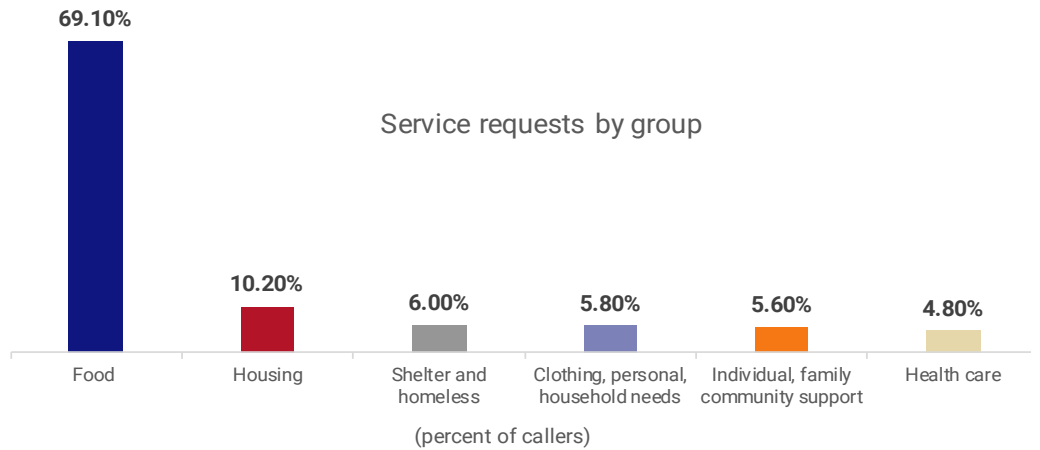
### Top 5 service requests by sub-categories

1. Food pantries
2. Rent payment assistance
3. Community shelters
4. Soup kitchens
5. Electric service payment assistance

Caller age

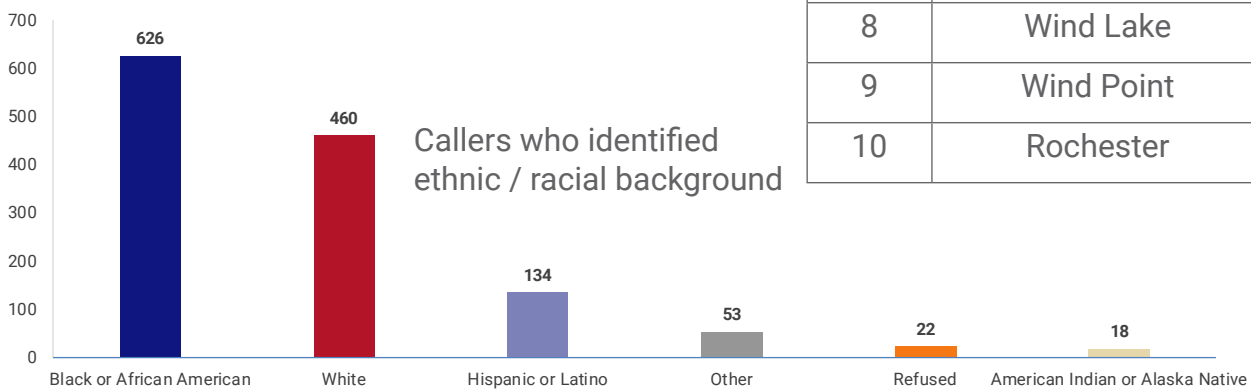


2,257 callers



RANK BY MUNICIPALITY

Rank	Municipality	# Calls
1	Racine	1,796
2	Mt. Pleasant	201
3	Waterford	31
4	Burlington	20
5	Union Grove	15
6	Caledonia	6
7	Franksville	4
8	Wind Lake	4
9	Wind Point	3
10	Rochester	2



Simply dial 2-1-1 to access family, health, and social service resources.

- Toll-free 1-866-211-3380
- Search online at [impactinc.org](http://impactinc.org)
- Text your ZIP Code to 898-211