

1st Quarter Report 2018

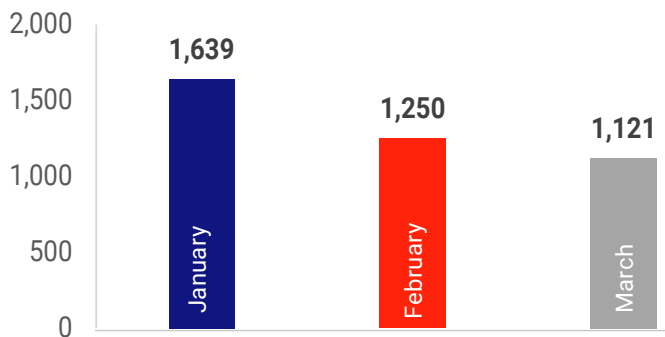


United Way
of Racine County



Since 2009, United Way of Racine County has partnered with IMPACT 2-1-1 to provide resource and referral services to residents of Racine County. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory makes it easy for residents to get connected to local information, agencies and assistance. United Way of Racine County is proud to support this critical service for Racine County residents. The report contains information on the services IMPACT 2-1-1 provided to Racine County callers this quarter.

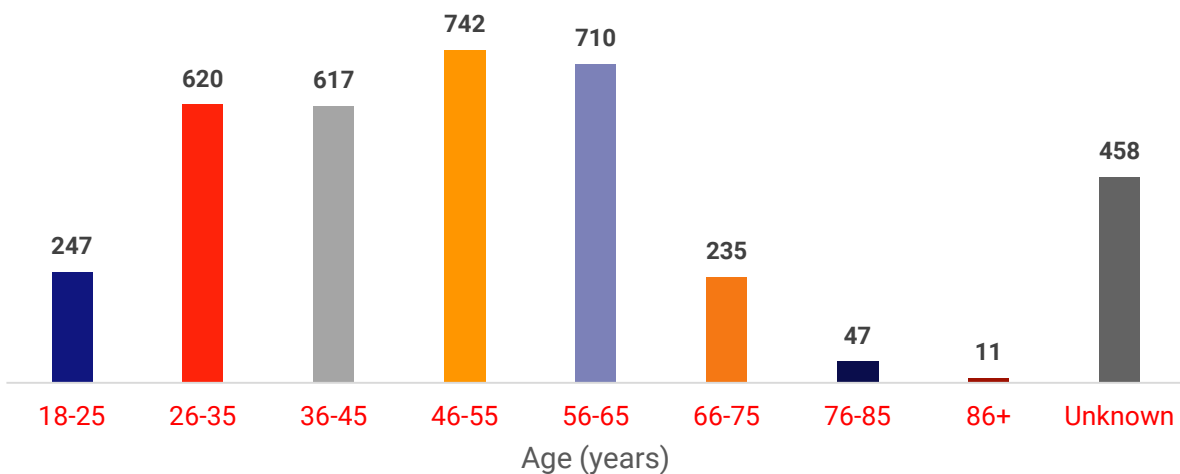
Calls per month



Top 5 Service Requests by Sub-categories

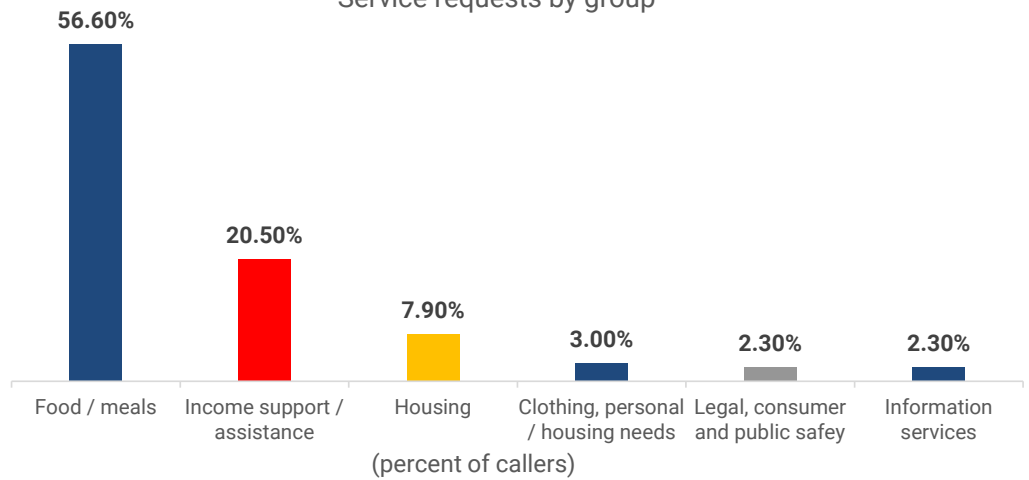
1. Food pantries
2. VITA Programs
3. Comprehensive information and referral
4. Rent payment assistance
5. General clothing provision

Caller age



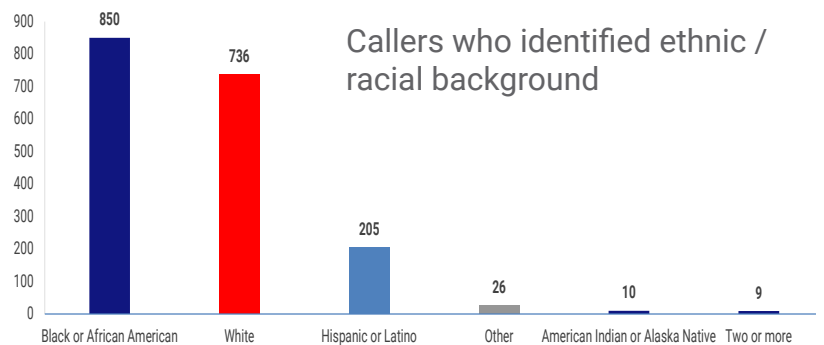
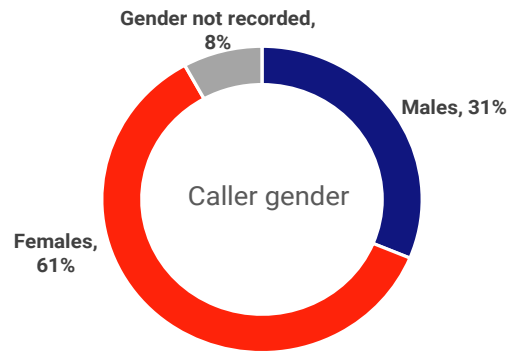
4,010 callers

Service requests by group



RANK BY MUNICIPALITY

Rank	Municipality	# Calls
1	Racine	3632
2	Mt. Pleasant	189
3	Sturtevant	47
4	Burlington	46
5	Waterford	25
6	Union Grove	20
7	Caledonia	16
8	Wind Point	15
9	Franksville	7
10	Kansasville	3



Simply dial 2-1-1 to access family, health, and social service resources.

- Toll-free 1-866-211-3380
- Search online at impactinc.org
- Text your ZIP Code to 898-211