

1st Quarter Report 2020

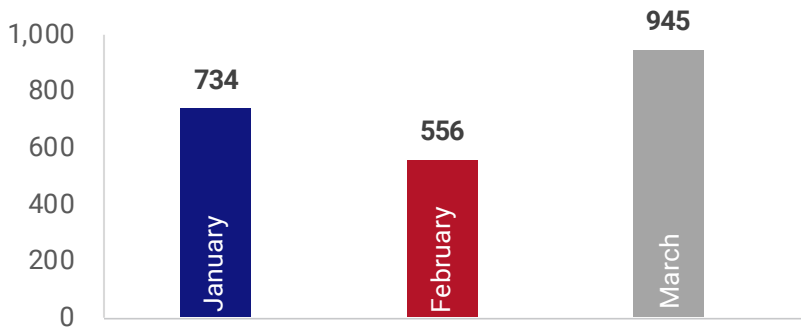


United Way
of Racine County



Since 2009, United Way of Racine County has partnered with IMPACT 2-1-1 to provide resource and referral services to residents of Racine County. IMPACT 2-1-1 is a 24-hour central access point for people in need. During times of personal crisis or community disaster, the free, confidential helpline and online resource directory makes it easy for residents to get connected to local information, agencies and assistance. United Way of Racine County is proud to support this critical service for Racine County residents. The report contains information on the services IMPACT 2-1-1 provided to Racine County callers this quarter.

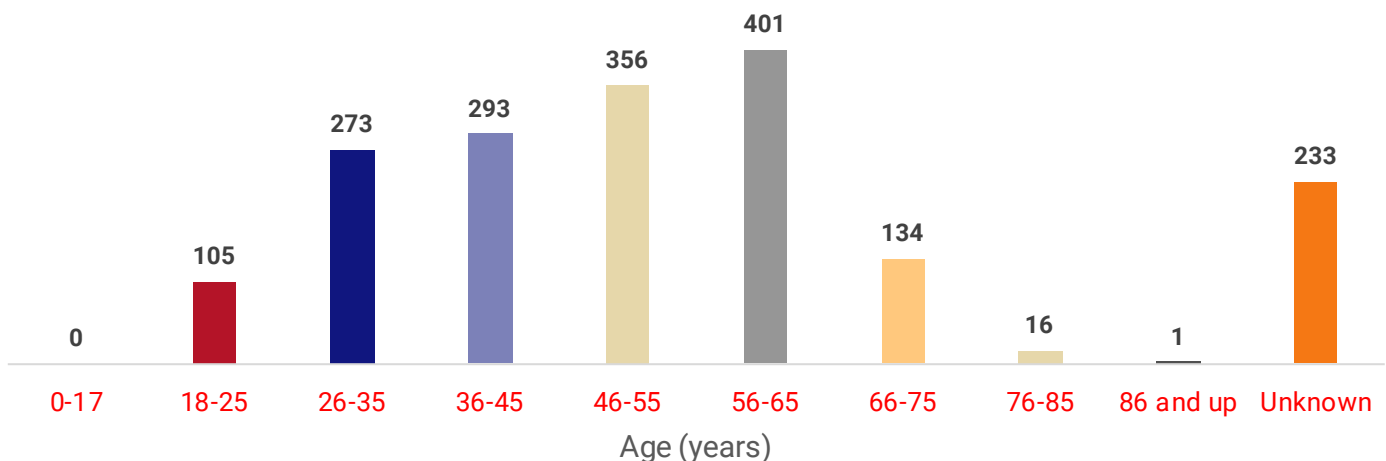
Calls per month



Top 5 service requests by sub-categories

1. Food pantries
2. VITA programs
3. Rent payment assistance
4. Disease/disability information
5. Comprehensive information and referral

Caller age

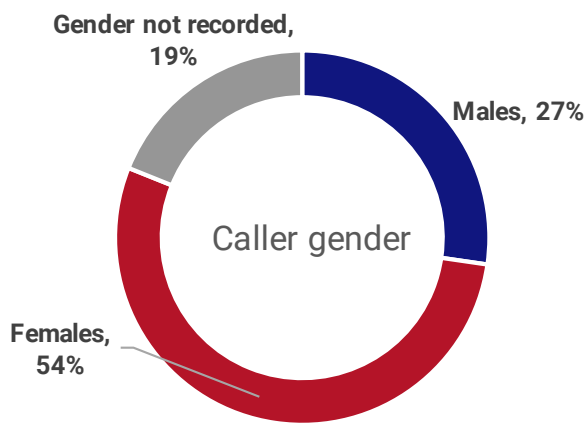
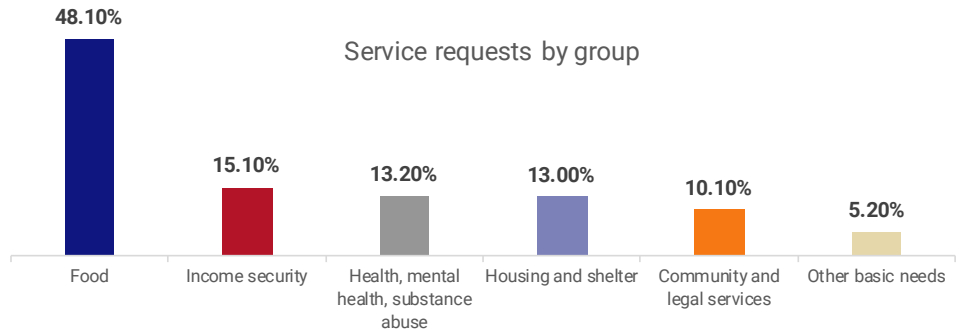


2-1-1

Get Connected. Get Help.™

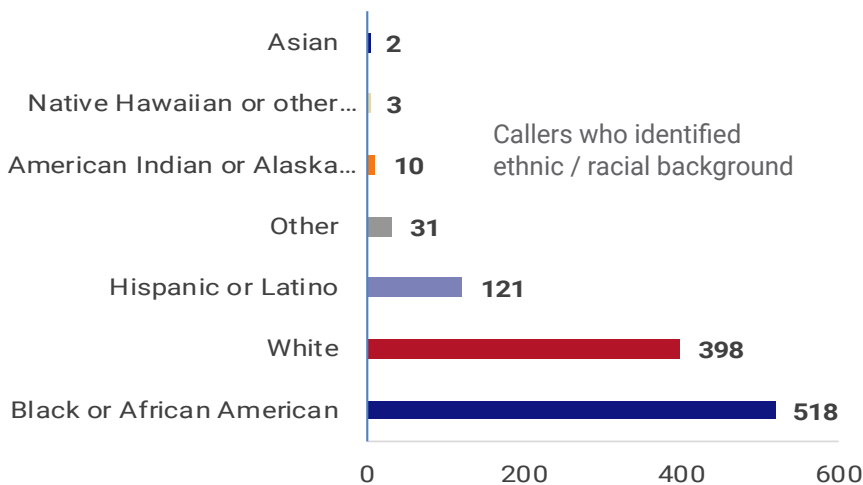
JANUARY-MARCH 2020

2,235 callers



RANK BY MUNICIPALITY

Rank	Municipality	# Calls
1	Racine	1,935
2	Mount Pleasant	146
3	Burlington	53
4	Sturtevant	32
5	Waterford	24
6	Union Grove	16
7	Franksville	14
8	Caledonia	5
9	Kansasville	4
10	Wind Point	3



Simply dial 2-1-1 to access family, health, and social service resources.

- Toll-free 1-866-211-3380
- Search online at impactinc.org
- Text your ZIP Code to 898-211